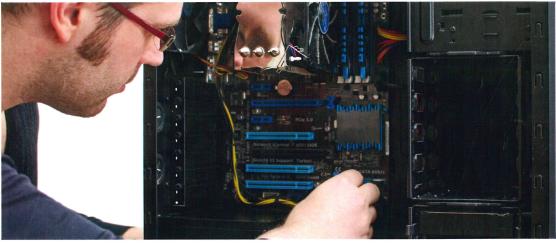


Government Contract Capabilities

Customer Focused. Quality Driven.

33675 Lear Industrial Pkwy | Avon, OH 44011 1-800-899-4522 | greatlakescomputer.com

GLC offers maintenance and repair services for all IT equipment and has been providing superior OEM-equivalent services for commercial and government customers for over 30 years.



PAST PERFORMANCE

Bureau of Land Management William Paterson wpaterson@blm.gov (303) 236-1783 Contract: L12PD00971 – OPT2

US MEPCOM
Harley A. Tatro
(847) 688-5680 ext. 7725
harley.a.tatro.civ@mail.mill
Contract: W91124D-13-F0033

Naval Medical
Center Portsmouth
Doris Turner
Contract Specialist
Voice: 757-953-7456
doris.turner@med.navy.mil
Contract: N00183-13-F-0466



CORE COMPETENCIES

Hardware Maintenance

- Repair of Servers, Printers and Storage Equipment
- Post Warranty Support (DELL, IBM, HP, QUANTUM, EMC, ADIC, and more)
- End-of Life equipment support

DIFFERENTIATORS

- 97% Customer Satisfaction Rating
- Service and support after the equipment EOL (End-of-Life)
- 86% of Government customers consider the service a good value
- 95% of Government customers would recommend our service

CONTRACT VEHICLES

- SAM registered Small Business
- GSA SCHEDULE 70 Contract# GS-35F-0403V, SIN 132-12
- State of Ohio-State Term- MMA 7130
- NAICS 811212

BBB A+ Rating
DUNS - 103572913
TIN - 341375235
CAGE CODE - 1VRC7

CONTACT

Robert Martin rmartin@grlakes.com 800-899-4522 x2232